

PART B - FEE(S) TRANSMITTAL

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6428D 7590 05/28/2009

MINTZ, LEVIN, COHN, FERRIS, GLOVSKY & POPEO, P.C.
 ONE FINANCIAL CENTER
 BOSTON, MA 02111

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Teri Barnett

(Depositor's name)

Teri Barnett

(Signature)

VIA E-FILE / July 30, 2009

(Date)

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/811,971	03/30/2004	Matthias Kaiser	34874-280	2997

TITLE OF INVENTION: METHODS AND SYSTEMS FOR DETECTING USER SATISFACTION

APPLN. TYPE	SMALL ENTITY	ISSUE FEE DUE	PUBLICATION FEE DUE	PREV. PAID ISSUE FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO	\$1510	\$300	\$0	\$1810	08/28/2009

EXAMINER	ART UNIT	CLASS-SUBCLASS
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BROOKS, MATTHEW L	3629	705-001000
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1. Change of correspondence address or indication of "Fee Address" (37 CFR 1.363).
- Change of correspondence address (or Change of Correspondence Address form PTO/SB/122) attached.
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2. For printing on the patent front page, list
 (1) the names of up to 3 registered patent attorneys or agents OR, alternatively,
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- Mintz, Levin, Cohn, Ferris, Glovsky & Popeo, P.C.*

3. ASSIGNEE NAME AND RESIDENCE DATA TO BE PRINTED ON THE PATENT (print or type)

PLEASE NOTE: Unless an assignee is identified below, no assignee data will appear on the patent. If an assignee is identified below, the document has been filed for recording as set forth in 37 CFR 3.11. Completion of this form is NOT a substitute for filing an assignment.

(A) NAME OF ASSIGNEE

SAP AG

(B) RESIDENCE: (CITY AND STATE OR COUNTRY)

Walldorf, Germany

Please check the appropriate assignee category or categories (will not be printed on the patent): Individual Corporation or other private group entity Government

4a. The following fee(s) are submitted:

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5. Change in Entity Status (from status indicated above)

a. Applicant claims SMALL ENTITY status. See 37 CFR 1.27.

b. Applicant is no longer claiming SMALL ENTITY status. See 37 CFR 1.27(g)(2).

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Authorized Signature

Date **July 30, 2009**

Typed or printed name

Carl A. Kukkonen, III

Registration No. **42,773**

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